



BRUSSELS
The Square

28 JUNE 2019
9.30-16.30

CONFERENCE 2019

Cleaning and Facility Services: shaping the industry for the future

9.00 Welcome coffee

9.30 Welcome address
EFCE's President, Juan Díez de los Ríos

9.40 Key note address
*Representative of the European
Commission - DG GROW*

10.00 ROUNDTABLE 1:
An Industry in evolution

- Evolution of the Industry in the past 30 years: EFCE's overview
- A forecast for the Industry: where will it be in 10 or 20 years?

[Q&A]

10.45 ROUNDTABLE 2:
An innovative value chain

- Innovation and digitalisation in major contractors and in SMEs: ready for the digital challenge.
- Suppliers and clients: where is their focus on innovation?

[Q&A]

11.45 Coffee break

12.00 ROUNDTABLE 3:
Innovating in a labour-intensive industry

- Social innovation and inclusion policies
European Commission, DG EMPL
- Impact of digitalisation in the sector: social focus.
- UNI-Europa: views on innovation and inclusion in the sector.
- Social companies in the industry.

[Q&A]

13.30 Networking Lunch

14.30 ROUNDTABLE 4:
C for circular economy

- How can services contribute to the Circular Economy?
Member of the European Parliament
- EU Ecolabel as a quality distinction: strategy by the Commission
European Commission, DG ENV
- Cleaning and facility services: environmental impact
- Our companies' best practices

[Q&A]

16.15 Closing remarks
The challenges ahead: EFCE's priorities for the next European legislative mandate.
EFCE's representative

16.30 Farewell Coffee

* Language of the Conference: EN + interpretation into FR (potentially other languages) provided.